



Dear Wills Group friends and partners:

Like the rest of the world, we continue to monitor the ever-changing dynamics related to the coronavirus or COVID-19 and its impact on the health and safety of our communities. We are keeping those affected by the coronavirus in our thoughts and prayers and want to reassure you that we are playing our part to help mitigate the spread.

Here at the Wills Group, we take comfort in knowing that our caring employees have stepped up to the plate to keep our customers,' communities,' and each other's *Lives in Motion*. As they are working hard to support our customers, we are working hard to support them. We recognize that our convenience stores and gas stations supply critical products and services to the community so we are doing all we can to have them remain open.

We want to share with you the actions we are taking to help keep our employees safe and ensure the smooth operation of our businesses moving forward.

OUR PEOPLE

Here at the headquarters for the Wills Group, taking guidance from the [Centers for Disease Control \(CDC\)](#), we have taken steps to ensure a safe, supportive, and productive workplace, including practicing social hygiene and social distancing, encouraging teleworking, increasing deep cleanings of our building, suspending business travel via air, and postponing large group events. We also are supporting employees in staying home if sick through our extended paid sick leave policies for all employees in the event they or their loved ones become affected by COVID-19.

OUR STORES

For our Dash In and Splash In locations, we are working hard to keep our stores clean and our facilities open for our employees, families, and customers. Through CDC guidance and training, our employees are adhering to our cleanliness and food safety procedures and increasing the frequency of cleaning of high touch areas. We are also encouraging those who are sick to stay home, and are extending our paid sick leave policies for all store employees affected by COVID-19.

OUR DISTRIBUTION

For our fuels marketing and distribution network, SMO Motor Fuels, we continue to share best practices with our dealers and our branded and unbranded fuel partners to ensure each fueling location remains a safe and reliable fuel source for our customers' needs.

OUR COMMUNITIES

For our communities, we are talking with the nonprofit organizations we work with to examine how we can help support our neighbors and neighborhoods in need during this challenging time.

We are grateful that our Wills Group values that have guided us for nearly 100 years will continue to guide us today, particularly during this most unprecedented time. We take this situation very seriously and are committed to staying abreast of the latest information.

We thank you for your continued support and are proud to be a member of a resilient and tenacious community that works together during challenging times to rise stronger than ever.

Sincerely,

A handwritten signature in black ink that reads "Lock Wills".

Lock Wills

